

# Hopeful Horizons

Cross-Lines Community Outreach Monthly Update



**February 2026**

Greetings!

In times of uncertainty, the power of community matters more than ever. At Cross-Lines, we continue to show up each day to ensure our neighbors are met with dignity, compassion, and access to the resources they need to move forward. Thanks to your support, our doors remain open as a place of safety, connection, and hope for all who walk through them.

Read on for program highlights and exciting news about a new team member!

With gratitude,  
Kelly and the Cross-Lines Team

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## Updates

- **December Service Numbers**
  - **Volunteer Spotlight**
  - **Meet Barry, Operations Mgr**
  - **PIT Count**
  - **Save the Dates- 2026**
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# December '25 Service Numbers



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Market Visits: 985

Households served: 925



Meals served: 3,682



Outreach Contacts: 54

People Housed: 3



Volunteer Hours: 1,402

Time Value: \$44,585

## February Volunteer Spotlight

### Delta Sigma Theta



We are so grateful for the incredible volunteers from **Delta Sigma Theta** who join us in the Market once a month!

Their consistency, energy, and commitment to serving our neighbors make a meaningful difference for the families we serve. Thank you for showing up month after month with open hearts and helping us create a welcoming, supportive space for our community!

## Meet Barry Bohanan, New Operations Manager

We're excited to welcome Barry Bohanan as Cross-Lines' new Operations Manager!

Originally from the St. Louis area and moving to KC after college, Barry is a Mizzou alum with a degree in electrical engineering and spent 30 years working in various roles at Cerner before retiring in 2024.



Barry was first introduced to Cross-Lines through his wife, Shannon, and fellow volunteer Sandy McGuire. Shannon brought Barry along to volunteer in 2024, and he quickly became a familiar face on campus, always ready to jump in wherever help was needed. His enthusiasm, reliability, and servant heart made a lasting impression on staff and volunteers alike.

During his time volunteering, Barry developed a close friendship with former Operations Manager, Allen Pickett, while working on projects around the campus. After Allen's passing, Barry felt called to

honor his legacy by continuing the work he cared so deeply about and stepping into a more official role with Cross-Lines.

**We're grateful for Barry's commitment, and we're thrilled to have him officially on the team. If you see him around campus, please stop and say hello!**



## Cross-Lines Participates in Annual Point-in-Time Count

On January 28th, Cross-Lines once again partnered with community organizations, volunteers, and local law enforcement to participate in the annual Point-in-Time (PIT) Count. This nationwide effort provides a snapshot of homelessness on a single night, helping communities better understand the scope of need and allocate resources where they are most needed.

Staff and volunteers worked together to connect with individuals experiencing homelessness across our community, offering not only surveys but also compassion, conversation, and critical information about available services. The data collected through the PIT Count plays a vital role in shaping funding decisions, program development, and long-term strategies to reduce homelessness.

We are grateful to everyone who gave their time and energy to ensure our neighbors were seen, counted, and treated with dignity. This work is an important step toward building a more



## Cross-Lines Values and Guiding Principles

**Inclusion:** Cross-Lines Community Outreach values and promotes an inclusive community where everyone feels welcomed and respected.

[Learn more here: Cross-Lines Values and Principles](#)

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## COMMUNITY OUTREACH, INC.

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